

Delivery Instructions: PLEASE READ

1. Delivery Notification

We will email, call, or message you the week before your event with delivery details after this point, no adjustments to your order can be made.

Our MPR team will be delivering your equipment 1-5 days prior to your event.

Our MPR team will either text or call you when they are getting closer to their arrival time for both pick up and delivery

2. Pre-Event Preparations

- You MUST mark out Sprinkler Heads and Utilities: Ensure all sprinkler heads and underground utilities are marked before your delivery. This is for the safety of your systems and our team.

- Please make sure the driveway is clear of all vehicles to allow proper access to the space and that there is no damage to vehicles. Drive way needs to be cleared for both delivery and pick up.

- Please remove furniture from the equipment placement area. MARTINEZ PARTY RENTAL LLC is NOT responsible for moving furniture from the desired tent/table/chair location. If the furniture is not removed and the MPR team is unable to place the equipment your rental will be forfeited. We do not move furniture for the safety of your items and our team.

- Please make sure area for drop off is accessible to the MPR team. If team is unable to access delivery location, Items will not be delivered.

3. Landscaping/Maintenance

- PLEASE TAKE NOTE: We do NOT adjust deliveries based on your landscaping schedule or any other maintenance; grass can be cut underneath our tents using proper landscaping equipment keeping tents and materials from damage, and to ensure Cleanliness of our items. It is the responsibility of the client to make adjustments to their yard scaping to ensure efficiency and timeliness.

4. Pick up

- please make sure items are accessible to the MPR team at the time of pickup. Other wise it will be the responsibility of the client to have the items brought to the MPR shop within 24hrs to avoid additional charges.

- Please have equipment placed back how the MPR team left it for you. Restacking the chairs is the responsibility of the client unless different terms have been arranged